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TO:	Examiner Bunjob Jaroenchonwanit	FROM:	Taylor M. Davenport
COMPANY:	USPTO - Art Unit 2143	DATE:	December 15, 2004
FAX NUMBER:	703-872-9306	TOTAL NO. OF PAGES INCLUDING COVER:	5
PHONE NUMBER:		SENDER'S REFERENCE NUMBER:	7000-410
RE:	New Power of Attorney	YOUR REFERENCE NUMBER:	09/746,396

☐ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ ORIGINAL TO FOLLOW

NOTES/COMMENTS:

Please find attached the following items:

- 1) Submission of Power of Attorney
- 2) New Power of Attorney
- 3) Change of Correspondence Address form

Please associate this application with customer number 27820.

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201 SHANNON OAKS CIRCLE, SUITE 200

CARY, NC 27511

PH: (919) 654-4520

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Shaw *et al.*For: **SYSTEM AND METHOD OF PERSONALIZING COMMUNICATION
SESSIONS BASED ON USER BEHAVIOR**

Filed: 12/21/2000

Serial No. 09/746,396

Commissioner for Patents
Washington, D.C. 20231RECEIVED
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DEC 15 2004SUBMISSION OF POWER OF ATTORNEY

Sir:

Please enter the enclosed Power of Attorney and address all communications and telephone calls to Withrow & Terranova, P.L.L.C., Customer Number 27820, P.O. Box 1287, Cary, North Carolina 27512. A change of correspondence form is enclosed for your convenience in making this change of record. Also please change the Attorney Docket Number to 7000-410.

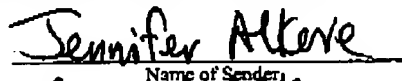
Respectfully submitted,

WITHROW & TERRANOVA, P.L.L.C.

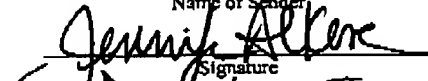
By:

Taylor M. Davenport
Registration No. 42,466
Customer No. 27820
P.O. Box 1287
Cary, NC 27512TMD/jjra
EnclosureDate: December 15, 2004
File No.: 7000-410CERTIFICATE OF TRANSMISSION
I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING
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DEC 15 2004 PATENT/DOCKET NO. 7000-410
CUSTOMER NO. 27820

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Shaw <i>et al.</i>	§	Attorney Docket No. 7000-410
	§	
Serial No.: 09/746,396	§	
	§	
Filed: 12/21/2000	§	Group Art Unit: 2143
	§	
Title: SYSTEM AND METHOD OF	§	Examiner: Bunjob Jaroenchonwanit
PERSONALIZING	§	
COMMUNICATION SESSIONS	§	
BASED ON USER BEHAVIOR	§	

Commissioner for Patents
Washington, D.C. 20231

POWER OF ATTORNEY FOR
PATENT APPLICATION

Nortel Networks Limited, a Canadian corporation having principal offices at:

Nortel Networks Limited
2351 Boulevard Alfred-Nobel
St. Laurent, Quebec H4S 2A9, Canada

the owner by assignment of the entire right, title and interest to the invention for **SYSTEM AND METHOD OF PERSONALIZING COMMUNICATION SESSIONS BASED ON USER BEHAVIOR**, by Venson M. Shaw *et al.*, and in and to the application for patent and any Letters Patent, whether domestic or foreign, that may issue thereon, by virtue of the assignment (check as applicable):

- ☐ Recorded Concurrently Herewith
- ☒ Recorded on May 5, 2001
- ☒ Recorded at Reel 011583 Frame 0542
- ☐ Copy Attached

hereby appoints the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Benjamin S. Withrow (Reg. No. 40,876), Steven N. Terranova (Reg. No. 43,185), Taylor M. Davenport (Reg. No. 42,466); Richard C. Bevins (Reg. No. 51,468)

Rev. February 12, 2003

its attorneys and/or agents with full power of substitution and revocation, to prosecute all domestic and foreign patent applications, including PCT and EPO filings, relating to said invention and to transact all business connected therewith, including signing of all papers on its behalf and making alterations and amendments.

Please address all correspondence and telephone calls regarding this application to:

Withrow & Terranova, P.L.L.C., P.O. Box 1287, Cary, NC 27512, (919) 654-4520

The undersigned is the representative for the Assignee of the entire right, title, and interest in the patent application identified above, and is authorized to act on behalf of the Assignee.

Date

12-8-04

NORTEL NETWORKS LIMITED

J. Erik Fako, Esq.
IP Counsel

REG. No. 42522